

Who to Call, for What, at SMILE ON 65+

Advocacy Issues	<i>Dr. Switzer-Nadasdi or Holly</i>
Auditing (Fiscal and/or Program)	<i>Program Administrator or CDHC</i>
Best Practices	<i>Holly or Program Administrator</i>
Case Management	<i>CDHC</i>
Client Eligibility	<i>CDHC</i>
Client Fees	<i>CDHC</i>
Clinical Issues	<i>Holly</i>
Community Outreach Opportunities	<i>CDHC</i>
Contracting	<i>Program Administrator or Holly</i>
Data Requests/Program Statistics	<i>Program Administrator or Holly</i>
Formulary Questions	<i>Holly</i>
Funding/ (Using Required Language)	<i>Program Administrator or CDHC</i>
General Information	<i>Program Administrator</i>
Geriatric Care Questions	<i>Dr. Switzer-Nadasdi or Holly</i>
Grievances	<i>Holly</i>
Hotline Issues	<i>Program Administrator</i>
iCarol Issues/Database Entry	<i>Program Administrator</i>
Legislative Relations	<i>Dr. Switzer-Nadasdi or Holly</i>
Managing Client Records/Information	<i>CDHC</i>
Media Inquiries	<i>Program Administrator</i>
Newsletters	<i>Program Administrator</i>
Oral Health Education Resources	<i>CDHC</i>
Payment Vouchers	<i>Program Administrator or Holly</i>
Policies and Procedures	<i>Holly or Program Administrator</i>
Promotional Materials/Communications	<i>Program Administrator</i>
Provider Contact Directory Updates	<i>Program Administrator</i>
Public Notices	<i>Program Administrator</i>
Social Media Ideas	<i>Program Administrator</i>
Staffing	<i>Holly</i>
Sustainability	<i>Dr. Switzer-Nadasdi or Holly</i>
Technical Assistance Requests	<i>Program Administrator or Holly</i>
Oral Health Education	<i>CDHC</i>
Training Topic Suggestions	<i>Program Administrator</i>
Training Logistics (Location, Hotel, etc.)	<i>Program Administrator</i>
Transportation Assistance	<i>CDHC</i>
Website/Partner Portal Issues	<i>Program Administrator</i>
Clinic Annual Report	<i>Program Administrator</i>

SMILE ON 65+ Staff Contact Information

Chief Officer of Statewide Initiatives

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Program Administrator

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CEO, Interfaith Dental Clinic

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Contact SMILE ON 65+!

Website: www.smileon65plus.com Hotline: 1-800-509-6055

Hours of Operation: Monday-Friday 8am-5pm CST *Individual Clinic Hours May Vary