



Transportation Provider Options: West Tennessee Region

211 Resources: <http://tn211.mycommunitypt.com/>

<u>SMILE ON 65+ Clinic</u>	<u>Transportation Provider Option</u>	<u>County(ies) Served</u>	<u>Contact Information</u>	<u>Program Information/Guidelines</u>														
Reelfoot Rural Ministries	Northwest Tennessee Human Resource Agency (NWTTHRA) – Public Transportation <i>*will bill SO65+ directly with CDHC referral</i>	Benton, Carol, Crockett, Dyer, Gibson, Henry, Lake, Obion, Weakley	(877) 557-4337 http://nwtd.org/nwthra/public-transportation-staff/	Curb-to-curb transportation services are provided Monday through Friday from 6 a.m. till 6 p.m. We recommend that all reservations be made at least five days in advance to ensure seating availability. Client must pay with cash upon boarding. Fare Schedule for One-way Trips <table><tr><td>In Town</td><td>\$0.50</td></tr><tr><td>In County</td><td>\$1.50</td></tr><tr><td>Adjoining County</td><td>\$3.50</td></tr><tr><td>Non-Adjoining County (inside NW District)</td><td>\$5.00</td></tr><tr><td>Non-Adjoining County (outside NW District)</td><td>\$7.50</td></tr><tr><td>Jackson</td><td>\$7.50</td></tr><tr><td>Memphis or Nashville</td><td>\$12.50</td></tr></table> *currently goes to Nashville Tuesdays and Thursdays, patients should schedule appointments between 11-2 on Tuesdays or 8-11 on Thursdays* *does not go to Montgomery Co*	In Town	\$0.50	In County	\$1.50	Adjoining County	\$3.50	Non-Adjoining County (inside NW District)	\$5.00	Non-Adjoining County (outside NW District)	\$7.50	Jackson	\$7.50	Memphis or Nashville	\$12.50
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Reelfoot Rural Ministries	MyRide Northwest TN Program	Gibson, Crockett	(731) 587-4023 https://nwtd.org/nwtd/aaad/my-ride/ For More Info Contact Julie Jones 731-587-4213	\$25/year (includes first 3 rides) then \$2 per round trip, \$1 each additional stop Call for application; Client must complete application and all rides are pre-paid <i>*Will go out of county for medical/dental appointments up to 60 miles from client’s home address</i>														

Church Health Center Christ Community Health Services	iTN Memphis	Shelby (must live inside I-240 loop but will transport anywhere in Greater Memphis area)	(901) 833-7666 https://www.itnmemphis.org/	\$45 annual membership fee plus \$50 initial account deposit required; rates vary depend on advance scheduling, time of day, mileage cost, and length of wait time during ride *Scholarships available
Church Health Center Christ Community Health Services	Memphis Area Transit Authority	Shelby	(901) 274-MATA (6282) http://www.matatransit.com/	Adult Base Fare\$1.00 Senior Citizens* \$0.50 *Must present MATA ID to receive reduced fare Individuals Presenting A Medicare Card: For fixed route service, fares charged individuals presenting a Medicare card will not be more than one half the base fare. MATA IDs cost \$3.00 and are processed at the William Hudson Transit Center - 444 N. Main St. (901) 523-8134. Replacement cards are \$5.00.
Church Health Center Christ Community Health Services	MATA Plus	Shelby	(901) 722-7171 http://www.matatransit.com/services/mataplus	*Must qualify for paratransit and complete an application/screening process. Link to application: https://www.matatransit.com/assets/2/6//MataPlusAPP2.pdf Please call to schedule at least one to three days in advance: BASE FARE \$2.00 (In fixed-route service area) MATApplus cards may be purchased in person at the William Hudson Transit Center, American Way Transit Center, Airways Transit Center, or by mail by sending a self-addressed, stamped envelope with payment to: MATA - Customer Service Center 444 N. Main Street, Memphis, TN 38103 American Way Transit Center 3921 American Way, Memphis, TN Airways Transit Center

				3033 Airways Boulevard, Memphis, TN If you do not send a self-addressed envelope, include an additional \$1.00 for postage and handling. Please allow seven to ten business days for delivery of the MATAplus card.
Christ Community -Frayser	Ready! By Mata	Southwest Memphis, Northaven/ Frayser, and Cordova service areas	https://www.matatransit.com/ready/ 901.322.0466	Ready! by MATA is a convenient curb-to-curb transit option. Ready! will pick you up and drop you off at any location within the service zones. No advanced reservation is required but rides can be scheduled up to three days in advance. Book a ride by installing the TransLoc mobile app and creating an account. Rides can also be booked online through a desktop device. You can also book with an agent by calling 901.322.0466. The reservation line is available Monday through Saturday, 6 a.m. – 6:30 p.m. A dispatch agent will be available until 7 p.m. Reservations for Monday service must be made before 6:30 p.m. on Saturday. Currently available at no cost, Monday through Saturday, 6 a.m. - 7 p.m. Can accommodate riders with disabilities.
Church Health Christ Community – Frayser location only	Groove On Demand	Shelby (must live/be picked up within Downtown District Service Area)	https://downtownmemphis.com/groove-on-demand/ (901) 763-8422 support-groove@ridewithvia.com	Service hours: Monday-Friday 7am-9pm. Price: \$1.25 per ride* \$0.50 for riders with MATA issued senior or disabled ID cards. Plus ones (additional riders booking at one time) can be added to bookings for \$0.75 each. Download Groove On-Demand App and register; pay for rides with debit/credit/pre-paid debit cards or exchange cash for credit at the Hudson Transit Station. No smartphone: Rides can also be scheduled by calling 901-763-8422 and providing a credit code issued after purchasing discounted Groove Ride Credits at the Hudson Transit Station.

Church Health Center Christ Community Health Services	Delta Human Resource Agency <i>*will bill SO65+ directly with CDHC referral</i>	Fayette, Tipton, Lauderdale	888.477.5226 https://www.deltahra.org/transportation-services https://www.facebook.com/DeltaHRA/	Delta operates Monday through Friday from 6 a.m. to 6 p.m. Delta buses do not operate on: Saturdays, Sundays, New Year's Day, MLK Holiday, Memorial Day, Fourth of July, Labor Day, Veteran's Day, Good Friday, Thanksgiving Day, the day after Thanksgiving, Christmas Eve, Christmas Day, or the day after Christmas. • Reservations for out-of-county trips need to be made five days before your appointment date. • If planning an out-of-county trip, please call your Delta HRA county office for pick-up time prior to your appointment. Resident County (Round Trip) \$5.00 Additional County Lines Crossed (Each Way) \$3.50 Shelby & Madison County Flat Rate \$14.00 Each Additional Stop \$0.75
Church Health Christ Community Health Services	Southwest Human Resource Agency <i>*will bill SO65+ directly with CDHC referral</i>	Chester, Decatur, Hardeman, Hardin, Haywood, Henderson, McNairy and Madison	1-800-372-6013 or 731-989-0267 https://www.swhra.org/transportation-v2/	Anyone in our eight-county region can ride, with the exception of those residing in the Jackson Urbanized Zone. Medical trips are provided to Memphis, Jackson, and Nashville. Passengers must call our dispatch center at least 24 hours in advance to make reservations. Please have the following information available when calling: Your name Date of birth Phone number where you can be reached The date and time of your trip Name and address of your destination Local Daily Routes: \$6.00 per trip/per passenger within the same county of residence (\$3.00 one-way). \$10.00 per trip/per passenger to travel out of the county of residence, but still in our 8-county service area (\$5.00 one

				way) Trip to Other Cities Outside of our Service Area, But in the West Tennessee Region \$20.00 per passenger round trip (\$10.00 one way) Trips Outside of West TN: \$37.50 one way up to 200 miles Trips Over 200 miles: call for availability; general rate is \$37.50 plus 0.47 per additional mile.
Any clinic within service area	Uber Health or Lyft Concierge Rides	*typically for clients living within 10 miles of clinic*	<i>*rides to clinic can be arranged by CDHC*</i>	Available for clients with one-time emergency transportation needs, last-minute transportation needs where another service cannot be utilized, or as regular transportation option for clients who live within approximately 10 miles of the clinic
*No Clinic in Service Area at this time (Available for possible Mobile Unit events, etc)	MyRide West TN Program	Madison, Henderson, chester	(731) 668-6420 – main office (844) 803-0169 https://www.myridewesttn.org/	Riders must complete an application and be able to walk on their own with or without the assistance from a cane or walker. The yearly fee is \$25 per year and rides are between \$2-\$5 per round trip.
*No Clinic in Service Area at this time (Available for possible Mobile Unit events, etc)	Dyer Co. Office on Aging	Dyer	731-286-7832 https://dyercounty.com/news/73-dyer-county-office-on-aging	Transportation for medical appointments provided